

YOU HAVE MANY OTHER WAYS TO CONTACT
THE MINISTRY OF HEALTH:

FAX

- For more information, suggestions and criticism about all health services: (61) 448 8613 - (61) 448 8603

E-MAIL

- For more information, suggestions and criticism about all health services: ouvidoria@saude.gov.br
www.saude.gov.br/ouvidoria

MAILING ADDRESS

- For more information, suggestions and criticism about all health services, send your free postage letter to:
SEPN 511, bloco C, subsolo 1
CEP: 70750-543 Brasília - DF

Ministério
da Saúde



**WOMEN'S HEALTH SERVICES
HOTLINE**

0800 644 0803
TOLL FREE

**HEALTH SERVICES
HOTLINE**

0800 61 1997
TOLL FREE

QUIT SMOKING HOTLINE

0800 703 7033
TOLL FREE

**HOTLINE FOR DENOUNCEMENTS
REGARDING CHILD AND ADOLESCENT ABUSE**

0800 99 0500
TOLL FREE

MEDICINES HOTLINE

0800 644 0644
TOLL FREE

A SAÚDE OUVI VOCE

SUS SERVICES HOTLINE

0800 644 9000
TOLL FREE

MAILING ADDRESS
SEPN 511 BLOCO C
SUBSOLO 1
CEP 70750-543
BRASILIA - DF

INTERNET

ouvidoria@saude.gov.br
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**FOR INFORMATION, DENOUNCEMENTS, CLAIMS AND SUGGESTIONS,
CALL US AND THE MINISTRY OF HEALTH WILL ANSWER YOU**

Telephone, mail, fax or e-mail. Choose the easiest way to learn more about health services. The information that you need about illnesses, treatments, medicines, public services of health and denouncements regarding abused and exploited children, women and adolescents. In case of any doubt, contact us. The Ministry of Health listens to you.

HEALTH SERVICES HOTLINE - 0800 61 1997

- Information on illnesses and health advisement
- Public politics actions regarding health services.
- Denouncements, claims and suggestions to the Ministry of Health

Toll free

Personalized answer from Monday to Friday from 8am to 6pm.
General eletronical answer after working hours and on weekends and holidays.

QUIT SMOKING HOTLINE - 0800 703 7033

- Advice to quit smoking
- Illnesses prevention caused by tobacco use
- Awareness of the risk of tobacco use

Toll free

Personalized answer from Monday to Friday from 8am to 6pm.

WOMEN'S HEALTH SERVICES HOTLINE - 0800 644 0803

Female mortality prevention from avoidable causes
Advice in case of prejudice towards women
Assistance to pregnancy in unsafe conditions as in the case of adolescents, women who do not follow a neonatal program or women who have suffered sexual violence, among other risks.

Toll free

Personalized answer from Monday to Friday from 8am to 6pm.

HOTLINE FOR DENOUNCEMENTS REGARDING CHILD AND ADOLESCENT ABUSE - 0800 99 0500

- Denouncements regarding abused and exploited children and adolescents. Guiding advice to tutor them.

Toll free

Personalized answer from Monday to Friday from 8am to 6pm.

SUS SERVICES HOTLINE - 0800 644 9000

- Claims, suggestions and user's opinions regarding the SUS services in what concerns the quality of its hospitals and the given attendance.

Toll free

Personalized answer from Monday to Friday from 8am to 6pm.

MEDICINES HOTLINE - 0800 644 0644

Advice about medicines prices
Citizen's denouncements about medicines prices regulation
Access to the SUS free medicines services.

Toll free

Personalized answer from Monday to Friday from 8am to 6pm.

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